

# Information on How Anticimex is Dealing with the Corona Virus

**There are currently many questions and concerns regarding the corona virus outbreak. Here at Anticimex we follow decisions and recommendations from the government and Public Health Agency of Sweden, and we are trying to help reduce the risk of infection however we can. We also want to lend as much assistance as possible to customers who need help. We are therefore keeping the business up and running, but have taken a number of measures to contain the spread of the virus.**

## Anticimex will continue to operate and assist our customers as far as possible

Anticimex has taken a number of measures to contain the spread of the virus and calm fears, while also continuing to visit customers who require our assistance. At present, government authorities recommend that people who show symptoms of the disease should avoid social contact. Anticimex is complying with this by encouraging employees with symptoms to stay home as recommended.

Read about how we handle customer visits below.

### What can I expect if I have a visit booked?

Measures have been implemented and new, temporary procedures have been established to minimise the risk of infection for our employees and customers:

- Our staff are thorough when it comes to hand hygiene between all customer visits
- Our staff will refrain from shaking or touching your hand
- Our staff will keep their distance when we knock on your door and will wait to be let in. A distance of one metre or more significantly reduces the risk of transmission.

It is important that our customers also respect the procedures we follow so that we can prevent transmission. We encourage everyone to read the latest updates on the Public Health Agency's website [www.folkhalsomyndigheten.se](http://www.folkhalsomyndigheten.se)

### As a customer, what should I do if I have a booked visit with Anticimex but I am sick or in self-isolation?

If you are self-isolating at home or are showing symptoms of the illness, we urge you to inform us immediately so that we can reschedule our visit to you after the illness period or once the isolation period is over.

### We are here for you

We are here to help you. You can contact us on 075 245 1000 or via Messenger on Facebook if you have questions about an ongoing matter or our services. You can also fill out our contact form and we will get back to you as soon as we can.